This one time installation instruction need to be followed if you are trying to access BluezoneV10 for the first time in your system :

Step 1:

Please connect to Bluezone using any of the below domains :

Description	URL
Web3270	https://wth.web3270.bz.nissan-ix.com
Web5250	https://wth.web5250-bz.na.nissan.biz

You can use any browser (Chrome, Firefox, Edge, Internet Explorer etc.)

Then select any session and click on connect:

Web3270: https://wth.web3270.bz.nissan-ix.com

Web5250: https://wth.web5250-bz.na.nissan.biz

Step 2:

Next Scroll down to the web page and click on user installer link :

Step 3:

Next : Open the downloaded installer file : "*open-web-launch-setup-user.exe*" → It doesn't require admin privilege to install.
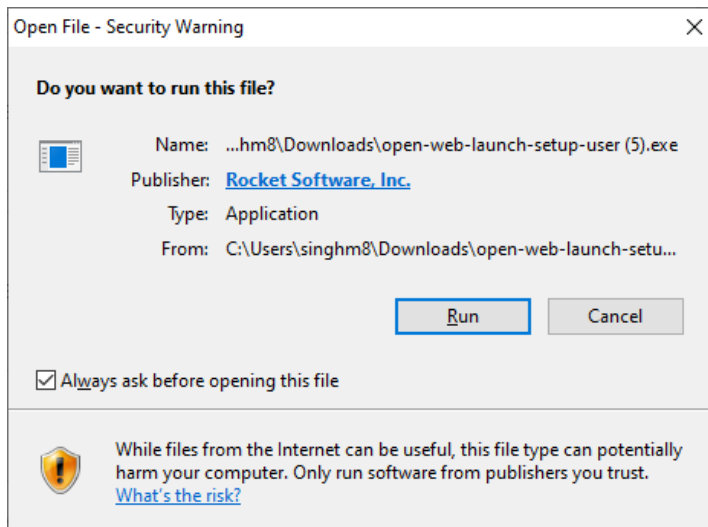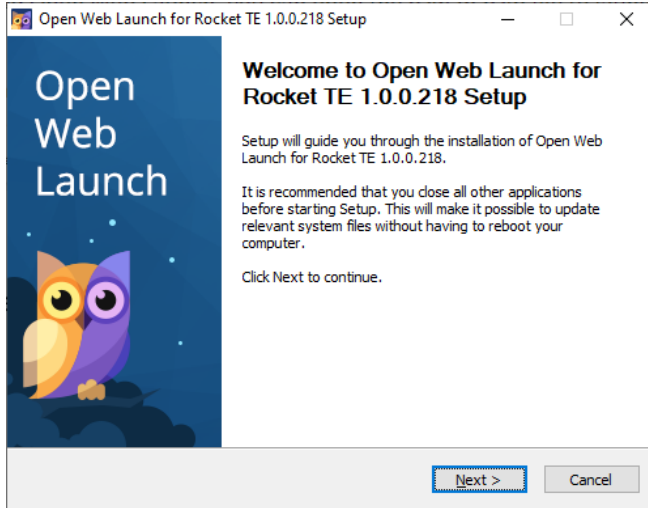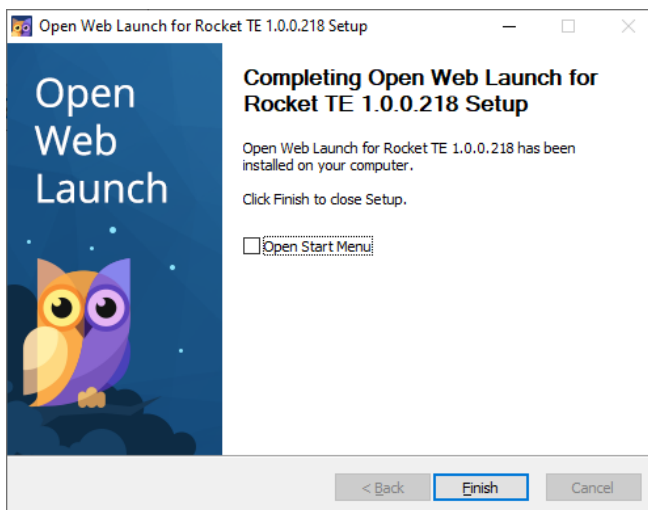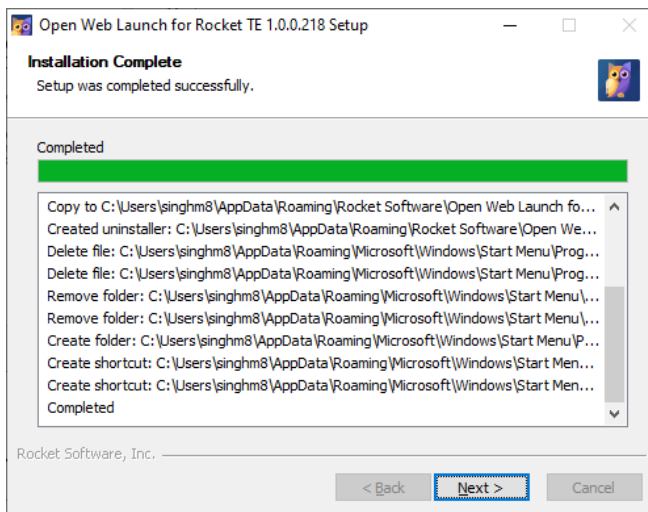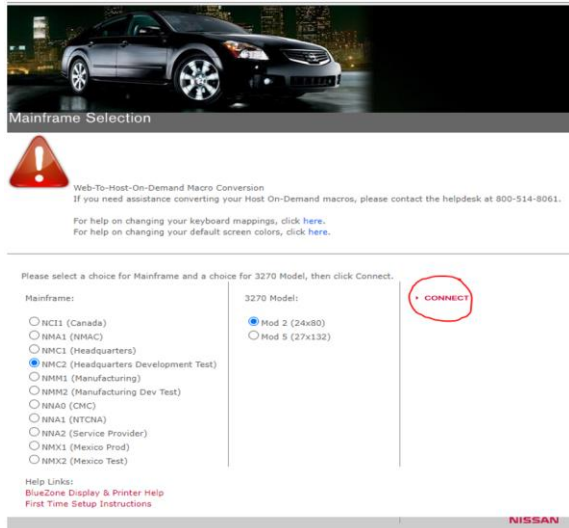
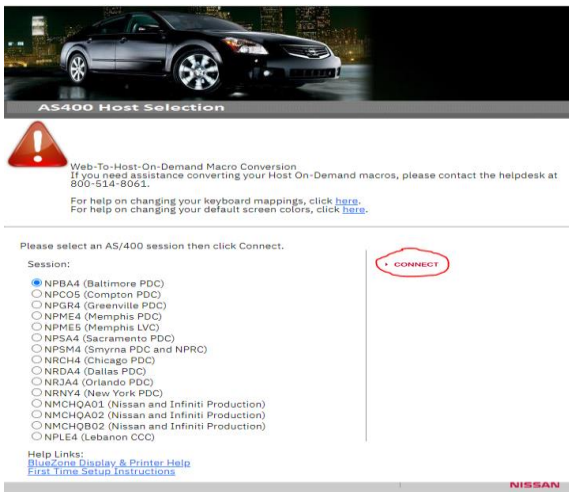Click next on each panel and **finish the installation :**

Step 4:

Now try to access the Bluezone v10 link again and download the launch file :

Web3270: https://wth.web3270.bz.nissan-ix.com

Web5250: https://wth.web5250-bz.na.nissan.biz

Step 5:

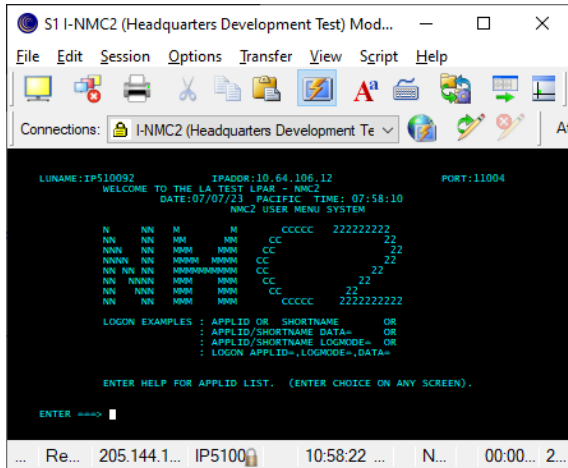Next : Right click on the downloaded launch file from the browser and select the option :
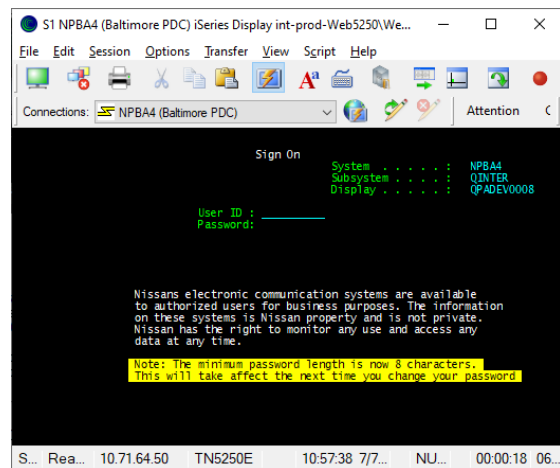
Always open files of this type.

Next : You can click and open the downloaded launch file : **bzw2h.bzlp** file and you sould be able to view the selected regions / LPARs / Sessions.

Web3270

Web5250

Next time when you try to select any of the LPARs/ Sessions from BluezoneV10 screen, now you will be directly landing to the MainFrame screen without any issues.

Please note that **Step 5:** need to be performed for all the different browser that you want to use to launch the Bluezone sessions.

For any additional question or clarification needed, you can open a ticket with Nissan HelpDesk using :

NNAISServiceDesk@Nissan-usa.com and assign to **TM-APPS-Bluezone-Support-T2.**

Feel free to connect to MukeshKumar.Singh@Nissan-Usa.Com for additional help.